



Farm Service Agency
U.S. DEPARTMENT OF AGRICULTURE

[Guam County USDA Service Center Open for In-Office Visitors by Appointment](#)

News Release | Hawaii and Pacific Islands | August 18, 2020

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Honolulu, Hawaii, August 18, 2020 - The Farm Service Agency (FSA) and Natural Resources Conservation Service (NRCS) offices located at PACAIR's Integrated Cargo Facility will remain open during normal hours to service Guam's agricultural producers while the Territory is in Pandemic Condition of Readiness 1 for two weeks, which started 12:01 a.m. Sunday, August 16th.

Visitors must call ahead and schedule an appointment. Visitors will be pre-screened based on health concerns or recent travel and must adhere to social distancing guidelines. In accordance with local guidelines, visitors must wear a face covering during their appointments.

Farm Service Agency: (671) 472-7490 extension 2

Natural Resource Conservation Service: (671) 472-7490 extension 3

Employees may also be contacted by email at the following email addresses:

Doreen Rivera – doreen.rivera@usda.gov

Jamey Weakley – jamey.weakley@usda.gov

Jocelyn Bamba - jocelyn.bamba@usda.gov

Jay Doronila - jay.doronila@usda.gov

Our program delivery staff will also continue to work with producers by phone and using online tools for those who do not feel comfortable coming to the Service Center in person.

State Executive Director for FSA, AL Frenzel, stated "It is important to be open and available to Guam's farmers and ranchers who need Federal assistance during these challenging times. Our recently expanded Coronavirus Food Assistance Program (CFAP) added 58 new crops and we need to be available to receive and process applications as long as we can continue to keep our customers and employees safe in the process. "

Online services are still available to customers, including our new Box and OneSpan functionality that enable customers to sign and share FSA and NRCS documents with USDA Service Center staff in just a few clicks. Producers can get started with a simple username and password for Box or, for OneSpan, a quick identity verification. Additional services are available to customers with an eAuth account, which provides access to the farmers.gov portal where producers can view USDA farm loan information and payments and view and track certain USDA program applications and payments. Through the FSA website, customers can access certain FSA programs and view FSA data, including maps, on FSAfarm+. Customers who do not already have an eAuth account can enroll at farmers.gov/sign-in.

For the most current updates on program flexibilities due to the coronavirus visit

<https://www.farmers.gov/coronavirus>.

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Contact:

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